

V2 SYSTEMS

IT PROFESSIONALS

COMPARING MICROSOFT EXCHANGE 2003 TO MICROSOFT EXCHANGE 2010

V2 Systems is a premier provider of Microsoft Exchange 2010, the newest release of Microsoft's messaging and collaboration platform. Microsoft is beginning to wind down lifecycle support for Exchange 2003. Mainstream support ended in 2009 and extended support ends in April 2014. Many Exchange 2003 users are considering whether or not to upgrade and — if so — evaluating Exchange versions.

Take a look at these enhancements and additional new features you'll get with Exchange 2010.

User Experience Enhancements		
	Exchange 2003	Exchange 2010
OWA browser support	Enhanced Outlook Web Access available only on Explorer 7+	Feature-rich Outlook Web App available on multiple browsers: <ul style="list-style-type: none"> • Explorer 7+ • Firefox 3+ (Mac and Windows) • Safari 3+ (Mac OSx)
Mobile access	Limited inbox with simple read, reply functionality	Integrated inbox for text messages (SMS), email, voicemails and instant messages
Integrated instant messaging with presence	Not available	Outlook and OWA
OWA single page view	Not available. Inbox displayed on multiple pages	Available in OWA. Users can scroll through inbox on one page
Conversation view and nickname cache	Only available in Outlook 2007+	Outlook, OWA and mobile phone
Advanced inbox search	Outlook only	Outlook and OWA
View shared calendars	Outlook only	Outlook, OWA and mobile phone
Infrastructure Enhancements		
Performance	Runs on 32-bit hardware	For 64-bit hardware for faster, better performance
Mailbox resiliency	Not available; Single Copy Cluster (SCC) creates single point of failure	High availability offered through Database Availability Group (DAG)
Increased mailbox size	250MB Limit	25GB for Standard Plans and unlimited for Advanced and BPS Plans